

SFW

Docket No. BOC9-2003-0109US1 (1082-13U)
Express Mail Label No.: EV018279644US

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

OPERATING A CALL CENTER BASED UPON LINE INFORMATION DATABASE (LIDB) DATA

the specification of which: (check one)

XXX is attached hereto.

— was filed on _____
under Attorney's Docket Number: BOC9-2003-0109US1
as Application Serial No. 10/730,330
and was amended on _____ (if applicable).

RECEIVED
JUN - 3 2005
OJPE/JCWS

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with 37 CFR §1.56.

I hereby claim the benefit of foreign priority under 35 USC §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)	Priority Claimed
_____	_____
(Number)	(Country)
	(Filing Date)
	Yes _____ No _____

I hereby claim the benefit under 35 USC §120 of any U.S. application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in a listed prior United States application in the manner provided by the first paragraph of 35 USC §112, I acknowledge the duty to disclose information material to the patentability of this application as defined in 37 CFR §1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

(Application Serial #)	(Filing Date)	(Status)
------------------------	---------------	----------

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 USC §1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorneys and/or

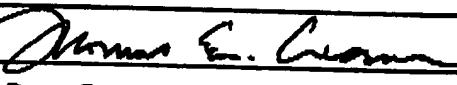
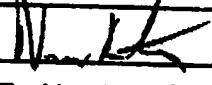
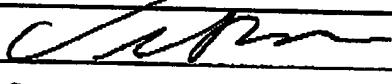
agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Richard A. Tomlin	Reg. No. 24,449
Douglas A. Lashmit	Reg. No. 28,871
Norman L. Gundel	Reg. No. 30,387

AND, Also, Steven M. Greenberg, Reg. No. 44,725, of the firm Christopher & Weisberg, P.A.,

Send all correspondence to
and direct all telephone calls to:

Steven M. Greenberg, Esquire
Christopher & Weisberg, P.A.
200 East Las Olas Boulevard
Suite 2040
Fort Lauderdale, Florida 33301
Tel: 954-828-1488; Facsimile: 954-828-9122

First Inventor:	Thomas E. Creamer	
Signature:		
Residence:	Boca Raton, FL 33428	Date 11/26/2007
Citizenship:	U.S.A.	
Post Office Address:	12877 Hyland Circle, Boca Raton, Florida 33428	
Second Inventor:	Neil Katz	
Signature:		
Residence:	Parkland, FL 33067	Date 12/1/2007
Citizenship:	U.S.A.	
Post Office Address:	7500 East Cypresshead Drive, Parkland, Florida 33067	
Third Inventor:	Victor S. Moore	
Signature:		
Residence:	Boynton Beach, FL 33436	Date 12/1/2007
Citizenship:	U.S.A.	
Post Office Address:	4739 Pinetree Drive, Boynton Beach, Florida 33436	
Fourth Inventor:	Scott Winters	
Signature:		
Residence:	Austin, Texas	Date 12-3-07

Docket No. BOC9-2003-0108US1 (1082-13U)
Express Mail Label No.: EV019279644US

Citizenship:	U.S.A.
Post Office Address:	8000 High Hollow Cove, Austin, Texas 78750
13830	